



BANDIRMA ONYEDI EYLÜL UNIVERSITY
PSYCHOLOGICAL COUNSELING AND
GUIDANCE UNIT
SATISFACTION SURVEY

		Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
1.	I easily reached the Psychological Counseling and Guidance Unit.					
2.	I had no trouble scheduling an appointment.					
3.	The service was delivered with respect for individual differences.					
4.	The service I received met the principles of reliability and confidentiality.					
5.	The counselor listened attentively to my problems and empathized with me.					
6.	The counselor offered sensible suggestions for solving my problems.					
7.	The sessions were long enough, and I had as many sessions as I needed.					
8.	The service environment was adequate.					
9.	Overall, I was satisfied with the service I received.					
10.	I would recommend the Psychological Counseling and Guidance Unit to my friends who need it.					